

To Our Valued Patients:

We hope this letter finds you and your family in good health. Everyone here at the office has been healthy and well. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal healthy habits and routines in a safe and healthy environment. While many things have changed, one thing has remained the same: our commitment to your safety while visiting our office and the importance of your oral health, that if not taken care of in timely fashion, can also effect your overall health.

Infection control has always been a top priority at Jordan Landing Dental Care, and you may have seen this during your visits to our office. Our infection control processes are consistently completed so that when you receive care, it is both safe and comfortable. We want to tell you about the infection control procedures we follow here at the office to keep our patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control (CDC) and the Utah Occupational Safety and Health Administration (UT-OSHA). We follow the activities of these agencies so that we are always up to date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may notice some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- We have hand sanitizer that we will ask you to use when you enter the office
- We will be taking temperatures of staff and patients upon arrival
- Appointments will be scheduled to allow for social distancing between patients to reduce the number of people in the waiting room and we ask that you arrive on time and call us from your cars upon arrival to your appointment so we can monitor the waiting room
- Plexiglass barrier windows have been installed at front desk
- Patients are required to wear masks until in private sterile room for treatment
- All staff will be wearing masks
- Any patients or staff will be canceled and rescheduled if symptoms or around anyone with symptoms
- We ask that only patients be in operatories with staff and limit the guests with patient and if possible for guests to wait in car if not being seen.

Some of the things that you will always be able to count on in our office and from our staff is the same quality care and attention, friendly faces and genuine concern for your dental health care needs. We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you and every patient safe in our practice. To make an appointment, please call our office at 801-280-7001 or email JordanLandingDental@gmail.com. You can also add us on Facebook for current updates.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends and getting you back on track with your dental health. You can leave a message at the office at 801-280-7001 to schedule an appointment

Sincerely,

Jordan Landing Dental Care