Broken Appointment Policy

Jordan Landing Dental Care has set in place a 2-business day policy in order to ensure smooth patient flow and offer amazing, affordable, timely quality care to each and every one of our patients. We ask that each patient be on time to their scheduled appointments as a courtesy to our office staff, Dr Erickson, and other patients scheduled that day. Patients more than 10 minutes late are subject to appointment possibly needing to be rescheduled and/or a broken appointment fee of $50 per hour scheduled. If changes or cancellations need to be made to your appointment date or time, please let us know within two business days prior to scheduled time/day by phone to one of our live representatives, or email to avoid cancelation fees. For habitual late or broken appointment patients a possible $50 deposit may have to be implemented to hold future appointments to respect important time of Dr. Erickson, staff, Insurance coordinator that work hard to ensure a smooth appointment for you before, during, and after your scheduled time as well as respecting and ensuring other patient's appointment times.

At Jordan Landing Dental Care, we understand emergencies can arise and this Broken appointment Policy will be revised by our accountant and management on a case by case basis. We thank you in advance for your cooperation and understanding and look forward to continuing to offer amazing care to our whole dental family.

Best Regards,

Jordan Landing Dental Care

Andrew Erickson DMD & Staff

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Patient or Parent/Guardian Date